

We've got you covered with your membership card

Get to know your BlueCross BlueShield of South Carolina membership card. Your card contains important information. Keep it with you at all times and show it to your health care provider at the beginning of your visit.

The subscriber's name will appear on the card. Other family members covered by the health plan can use the card, but only the subscriber's name will be on it.

Your member ID contains a set of letters and numbers that are unique to you.

Visit our main website for additional information and to log in to your My Health Toolkit® account.

BlueCross® BlueShield®

J M SMITH CORPORATION

JOHN Q PUBLIC

Member ID
XXX123456789012

PLAN CODE 380

www.SouthCarolinaBlues.com

PPO®

On the back of your card, you will find phone numbers you or your provider might need, including a number for BlueCross customer service. Providers can verify benefits for both you and your dependents through our online provider portal.

Receiving your membership card

ID cards will be mailed directly to your home and will arrive in a plain envelope.

Single members receive one card, family tiers receive four cards and other tiers of coverage receive two cards.

If you forget your card, go to www.SouthCarolinaBlues.com. Log in to **My Health Toolkit** from your mobile device and select **Member ID Card** from the main menu.

How do you request a new card?

If you lose your card or need an additional card for a covered family member, you can easily request one.

Go to www.SouthCarolinaBlues.com. Log in to your **My Health Toolkit** account, select the **Benefits** tab, then click **ID Card Request**. You can also call customer service at **800-922-1185**.

